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July 16, 2008



Warren Darby, Chairman
CNYEMS Regional Council
Jefferson Tower Suite LL1
50 Presidential Plaza
Syracuse, NY 13202

Dear Mr. Darby:

We are informed that NAVAC is applying to the Central New York Regional Emergency Medical Services Council as regards its operating certificate.

NAVAC has for many years provided ambulance service for the citizens of Central New York. It has performed that task very well, bringing highly competent and professional care to its patients and to the hospitals of the area.

I have been an Emergency Physician practicing in Central New York for more than twenty-five years and have been Medical Director for Emergency Services at Crouse Hospital for nearly as long. I support, without hesitation, NAVAC in its mission to continue bringing high quality ambulance service to this area.

Thank you for your kind attention.

Sincerely,

A large, stylized handwritten signature in black ink, appearing to read "Richard J. Steinmann".

Richard J. Steinmann, M.D., FACEP
Medical Director
Emergency & Urgent Care Services

RJS/sjp

cc: Leesa Kelley